



DEPARTMENT OF THE ARMY
US ARMY INSTALLATION MANAGEMENT COMMAND
US ARMY GARRISON BRUSSELS
UNIT 8100
APO AE 09714-9998

IMEU-BRU-PAI

4 Sep 2009

MEMORANDUM FOR Commander, USAG Benelux, Unit 21419, APO AE 09708-1419

SUBJECT: USAG Brussels 27 Aug 09 Community Town Hall Minutes

1. USAG Brussels conducted a Community Town Hall Meeting on 27 Aug 09. Attached are the meeting minutes.
2. The USAG Brussels point of contact for Town Halls is Ms. Jean Chambers, Plans, Analysis, and Integration Office, jean.m.chambers@us.army.mil, DSN 368-9757.

Encl


DARIN S. CONKRIGHT
LTC, SF
Commanding

CHRISTOPHER C. GRIGSBY
Deputy Garrison Commander

Brussels Community Town Hall Meeting
QTR4
Thursday 27 August 2009, 18:30
Brussels American School MPR

Attendance

Approximately 65 Community members attended the meeting

Presenters

Senior Commander - Brig Gen Petersen
USAG Brussels Commander – LTC Conkright
USAG Brussels Public Works Director – Mr. Preciado
USAG Brussels Emergency Services Acting Deputy Director – SSG James
USAG Brussels FMWR Acting Director – Mr. Etchell
USAG Brussels Office of the Chaplain – MAJ Edison
Officer in Charge, SHAPE Brussels' NATO Health Clinic – LTC Garcia
Officer in Charge, SHAPE Brussels' NATO Dental Clinic Director – CPT Messer
AAFES Brussels Manager – Mr. Cantillo

Community Wide Events Slide Show

Photos from QTR4 Special events silently scrolled on-screen before the meeting.

Introduction/Welcome

LTC Conkright welcomed participants and introduced the Community's new Senior Commander, Brig Gen Petersen, who formally greeted attendees. Additionally, the following incoming personnel were recognized:

- Mr. Dave Morrill – FMWR Business and Recreation Chief
- Ms. Novella Magwood – FMWR ACS Family Advocacy Program Manager
- Ms. Paula Cabrera – FMWR CYS Services
- Mr. Eric Goldman – Brussels American School Principal
- LTC David Garcia – Officer in Charge, SHAPE Brussels' NATO Health Clinic

Senior Commander Well Done

Brig Gen Petersen presented accolades and Senior Commander's coins to the following personnel:

- Ms. Jean Chambers, Ms. Isabelle Gillet and Mr. Willie Vigil, Jr. for completing the 2009 Army Communities of Excellence package submission to IMCOM-HQ
- Mr. Jason Etchell for executing an exceptional Child, Youth and School Services (CYSS) Summer Camp
- Ms. Paula Emmert for executing USAG Brussels' "best-ever" Summer Hire Program

Previous Town Hall Issues Answered

LTC Konkright followed up on the following QTR3 Town Hall issues:

- Convex mirror installed for traffic safety at Garrison exit (Gate 2)
- Military Police are enforcing POV parking (within lines)
- BAS waterfountains have been installed and are functioning
- Installation of a ramp in lieu of stairs between Garrison Bldgs. 1 and 2 is being considered for access convenience, but may be impossible due to bridge architecture
- Elevator door in Bldg. 1 will be fixed so that it consistently closes correctly

Community Issues

LTC Konkright addressed the following:

- USAG Brussels 100 Critical Days of Summer Safety: highlighted motorcycle safety/preparedness as driver and supervisor's responsibility
- Brussels American School:
 - 31 AUG start date
 - New principal Eric Goldman
 - Arts and Music Center construction to be complete by APR 10
 - Use caution around chanelization at construction site gates
- Combined Federal Campaign: OCT – DEC charitable organizations monetary donation program (POC: 02 717 9839)
- Retiree Appreciation Day: 20 OCT 09, 15:30 at 3-Star Lounge, Retiree Service Priority 09:00-15:00
- Equal Opportunity Events:
 - 26 AUG Women's Equality Day successful event with guest speaker Ms. Elisa Harris
 - 15 SEP Hispanic Heritage ceremony, cake, reading at USAG Brussels Library
 - 8 OCT Hispanic Heritage main event with guest presenter and cuisine at 3-Star Lounge
- Directorate of Public Works:
 - 3-Star Lounge construction: 99% complete, fully-functional commercial kitchen available for FMWR programs as well as private rental
 - BAS Gym Floor complete
 - Community Recreation Pavilion fire regulation/building permit issues
 - CYS Services Youth Center 100% designed, construction to begin end-FY10; will prevent children from having to be transported from Annex to

- Garrison; softball fields will be sacrificed in short-term, but fields adjacent to Annex are anticipated to be re-zoned for sports use by FY10
- BAS Gymnasium will become Garrison property, eliminating competition for use between FMWR and BAS

Directorate of Emergency Services

- Drivers must monitor their speed at BAS—speed bumps may be re-installed if speeding continues to be an issue
- Vehicles with expired registration will not be given access to the Garrison except for Auto Craft Shop repairs
- Home Security Reminders
- Ask a friend or neighbor to check your home inside and out frequently, or ask close friend/relative to live in the home
- Where possible, have mail and paper deliveries stopped or ask a friend or neighbor to pick them up
- Place some lights on timers
- If in the local vicinity of USAG Brussels, the MPs may provide sporadic home checks while you are on vacation (may be arranged at the MP station)

Directorate of Family, Morale, Welfare, & Recreation Events

- ACS/CYSS Summer Hire Program—28 participants; many new initiatives integrated in the program (fitness, professional development seminars, performance evaluations, etc.) and very positive outcome
 - Upcoming Events
 - Brussels Community Information Fair—**11 Sep**, 11:00-16:00
 - ✓ Health and Safety Fair has been added to this year's program
 - Trips and Tours (POC 02-717-9775)
 - ✓ **4-7 Sep** Normandy Landing Beaches
 - ✓ **26 Sep** Biking/ Climbing Trip
 - ✓ **3 Oct** Paintball Outing
 - ✓ **10 Oct** Amsterdam Trip
 - ✓ **31 Oct** Canterbury
 - Adult Volleyball League—**Oct-Dec** Sign up at Fitness Center (02 717-9667)
 - Arts & Crafts Gallery Opening—**18 Sep**, 18:00
 - Autumn Fest—**30 Oct**, 17:30-20:00
 - Domestic Violence Awareness Month (POC 02 717-9721/9652)
 - ✓ Family Volksmarch – **17 Oct**, 0900
 - ✓ Women's Self Defense Class – **31 Oct**, 1100-1230
- For more information contact ACS or Fitness Center

Religious Support Office

- Weekly Service Ministries (POC 02 717 9677 /47 /9764)
 - Sunday Protestant Worship Service, 10:30, Brussels American Chapel (includes Children Church)

- Catholic Mass
 - ✓ St. Anthony's Parish, Saturdays 18:00 & Sundays 10:00 (Children oriented) & 11:30
 - ✓ Religious Education in USAG Brussels Fellowship Hall, Sundays 1000-1100
- Club Beyond: Middle School—Fridays 15:30; High School—Sundays 16:00
Adult Bible Study, Tuesday, 1930
- Studies and Training
 - NATO Bible Study—Wednesdays 08:00
 - Protestant Women of the Chapel (PWOC)—Tuesdays 19:00 and Thursdays 09:30
 - Protestant Men of the Chapel (PMOC)—Saturdays (2nd and 4th) 08:30-10:30
 - Strong Bonds Training—**Sep 3-5** Singles, **Sep 10-12** Couples, **Sep 24-26** Singles

SHAPE Brussels Health Clinic

- No-Show Appointments—rates are high, and prevent other patients from being seen
- Tricare On-Line (www.tricareonline.com) —on-line scheduling, Rx Refills, etc.
- Seasonal Flu Mist Vaccine is available from 31 Aug; drop-in immunizations clinic Mon and Wed 15:30-17:30 for patients 2-49 years of age
- H1N1 Flu vaccine projected in October; in case of large-scale community outbreak call “1207” after duty hours

SHAPE Brussels Dental Clinic

- Sick Call Hours: Monday - Friday 08:00 – 09:00 (POC 02 717 9520)
- Clinic Hours: 09:00 – 16:30, by appointment
- Priority of Care
 1. Active Duty Service Members
 2. Family Members
 3. Retirees
 4. Civilian Employees
- Brussels Dental Clinic Closures
 - 4-7 September (Labor Day)
 - 18 September (Mandatory Training at SHAPE)
 - Open for Sick Call
 - 9-10 October (Columbus Day)
 - Mandatory Training (in SHAPE every 1st Thursday in the afternoon)
- Weekend, holiday and after hours emergency cases will need to be assisted by:
U.Z. Gasthuisberg

Emergency Room
Hereveld 3000 Leuven
Phone: 01 634 3900

AAFES

- Manicure and Pedicure services have been inspected and are available by appointment

Open Discussion

- Community member asked if left-hand turns out of exit gate are legal (Gate 2).
 - Mr. Irish confirmed that they are legal and resolved to remove the “no-left turn” sign.
- APO employee addressed issue of mailboxes being regularly left unlocked—reminded Community members to be sure box doors are securely closed/locked
- Community Coordinator received a complaint about Auto Skills closures due to short staffing.
 - LTC Conkright explained funding shortfall for providing another employee at the shop. Money will have to be pulled from another program to pay for additional staffing; market research will follow later this year, and Community members will be asked which FMWR services are the most useful, beneficial and liked. Decisions will then be made to reduce other services to better support preferred services. LTC Conkright stressed the importance of customers responding to this survey once made available.
- Community member suggested working with local communes to request patrolling outside of homes during vacation periods.
 - LTC Conkright explained that the USAG Brussels Military Police offers this service too.
- Community member expressed discontent with fitness equipment taking up playing area on raquetball courts.
 - LTC Conkright explained that the equipment was displaced from the Fitness Center; when it received replacement equipment, the structural integrity of the facility was compromised by the additional weight, and it was moved to the courts. As of the Town Hall meeting, the equipment had been moved, and both courts were fully accessible.
- Community member suggested a Taco Bell or Subway addition to the Garrison “Food Court” to add to selection and increase operating hours.
 - LTC Conkright stated that he has attempted to get chain restaurant options installed on the Garrison, but AAFES refuses based on the Garrison’s small population. AAFES currently operates at a loss, so introducing an additional or more expensive food concept is of little benefit to them.

- Community member expressed discontent with having to pay Euros at the AAFES barber shop for beauty services. Sited that other AAFES outlets accept US Dollars.
 - LTC Conkright explained that the barber is a local contractor and, by law and in order to make a profit to stay in business, may charge Euros. Mr. Abi-Fadel agreed to re-seek a solution through AAFES Headquarters in which prices could be charged in dollars or rates could be reduced.
- Community member stated appreciation to Dental Clinic for its recent care of Retirees.
- LTC Conkright stated that this will be Mr. Chris Grigsby's last Town Hall Meeting. He has accepted a position through the CDEP at Fort Sill, OK.

Adjourned

- Town Hall meeting adjourned at approximately 19:45.
- Next meeting is tentatively scheduled for Wednesday, 18 Nov at 18:30 in the BAS Multi-Purpose Room.



CHRISTOPHER C. GRIGSBY
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